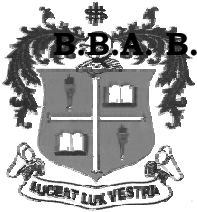


LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.B.A., B.COM., B.Sc., DEGREE EXAMINATION – ECO. COM., CORP.SECR., COMP.SCI

THIRD SEMESTER – NOVEMBER 2013

BU 3202 - INDUSTRIAL RELATIONS

Date : 13/11/2013
Time : 9:00 - 12:00

Dept. No.

Max. : 100 Marks

SECTION A

Answer the following (Answer should not exceed five lines):

10 x 2 =20

1. What is Industrial Relations?
2. Explain the meaning of the term Industrial dispute.
3. What is a Trade Union?
4. What is Collective Bargaining?
5. Define Grievance.
6. What is Participative Management?
7. How is Voluntary Arbitration different from Compulsory Arbitration?
8. What is a Joint Management Council?
9. What is Lockout?
10. What is Picketing?

SECTION B

Answer any FIVE of the following (Answer should not exceed 2 pages):

5 x 8 = 40

11. State the Objectives of Industrial Relations.
12. What are the Characteristics of Collective Bargaining?
13. What are the Steps involved in Disciplinary Procedures?
14. What are the Characteristics of a Trade Union?
15. What are the Duties of a Conciliation Officer?
16. What Disputes can be decided by the Labour Court and Industrial Tribunal?
17. Explain the different levels of Participation in an Industry.
18. Explain the Characteristics of three players in the system of Industrial Relations.

SECTION C

Answer any TWO of the following (Answer should not exceed 4 to 6 pages):

2 x 20 = 40

19. What are the Problems faced by Indian Trade Unions? How can these problems be solved?
20. Explain the Steps involved in Collective Bargaining. Why is Collective Bargaining not successful in India?
21. Explain the different Approaches to the study of Industrial Relations. What are Mahatma Gandhi's views on Industrial Relations.
